

# Information on cookies

Last updated 8 November 2023.

## Introduction

This website is owned and operated by:

Kwick Expense AB ("Kwick") Company registration number: 559408-5796 Address: Eriksbergsgatan 7, 114 30 Stockholm E-mail: privacy@kwick.io

On our website, we, or a designated service provider, use cookies and pixels to collect information about you. Through these, we collect information such as your browser type and version, operating system, language preferences, login information, your IP address, the physical location from which you visit this website, the date and time of your visit, information about the website from which you landed on our website, and information about websites you visit from our website.

We use cookies mainly to provide you with a smooth visitor experience, but also to measure statistics and generate data in order to improve the website.

When you visit our website, we ask for your consent to install cookies. Your consent applies to the following domains:

<u>Website</u> kwick.io <u>Our service</u> api.kwick.io

# What are cookies?

A cookie is a small text file which, upon access to a website, is stored on and, during subsequent visits, retrieved from the visitor's computer or computer-like devices. The cookie is stored in connection with the files used by the computer's browser or equivalent programme and is intended to improve the usability of our website. When you visit our website, you must first decide whether or not you want to accept cookies. You can choose to accept only those cookies that are necessary or all of them. This section explains which cookies we want to use.

Cookies can be first-party cookies, placed on your device by our website, or third-party cookies, which are placed on your device by another operator through our website. If you have given consent, we allow third parties to place their cookies on your devices. However, we can neither control the information provided by the cookie nor access the data processed as a result of this. This information is fully controlled by the third party and their respective privacy policies. Your data may be processed through certain third-party cookies in countries outside the EU/EEA which may not have the same level of data protection.

Most browsers have a default setting to accept cookies. Usually, you can set your browser to disable cookies or to notify you if cookies are sent. The Help function in most browsers provides instructions on how to set your browser to notify you before accepting cookies or how to disable cookies altogether. Please note that our website will not function properly if you disable cookies.



If you want to delete cookies stored on your computer, you can find guidance on how to do so on the support pages of the respective browsers.

### How we use cookies on our website

On our website, we ask for your permission to use cookies as described below.

#### **Necessary cookies**

Necessary cookies allow you to use the website by enabling basic functions, such as page navigation and access to secure areas of the website. The website will not function properly without these cookies.

Service	Cookie	Generated by	Purpose	Storage period	Sharing
	crumb	Kwick	Used to ensure visitor browsing security by preventing cross-site request forgery.	Session	No
	intercom.played- notifications	Kwick, through Intercom	Used by the website to determine which support messages have been displayed to the visitor.	Session	Yes, USA
Cookie settings	test	Squarespace	Used to detect whether the visitor has accepted marketing cookies in the cookie banner. This cookie is necessary for compliance with our legal obligations.	Permanent	Yes, outside EU/EEA
	test_cookie		Used to check whether the visitor's browser supports cookies.	1 day	Yes, USA

### Other cookies

Our third-party and other cookies allow us to understand how you use the website and how we can improve your experience. These are used, for example, to count visits and traffic sources so that we can measure and improve the performance of our website. They help us identify the most and least popular pages and see how visitors move around the site. All information collected by these cookies is aggregated and therefore anonymous. If you do not allow these cookies, we will not know when you have visited our website.

The cookies set by our third-party operators, such as Google Analytics, are used by these companies to create a profile of your interests and show you relevant adverts on other websites. They do not directly store personal information, but are based on unique identification of your browser and internet device. If you do not allow these cookies, you will have less targeted adverts.

If you want to know more about cookies via Google Analytics, see their official information.

Service	Cookie	Generated by	Purpose	Storage period	Sharing
Support	intercom.interc om-state-#	Kwick, through Intercom	Used to remember if you closed down chat or pop-up messages on the website.	Permanent	Yes, USA
Support	intercom-id-#	Kwick, through Intercom	Used to recognise the visitor in order to optimise our chat.	270 days	Yes, USA
Support	intercom- session-#	Kwick, through Intercom	Used to identify individual website visits and is renewed at each new login with a 7-day extension on each such occasion. When logged in, the visitor can access communications that have taken place in the last 7 days, provided that the session has not been shut down by Intercom, which happens when logging out.	7 days	Yes, USA



Support	intercom- device-id-#	Kwick,		270 days	Yes, USA
	device-id-#	through Intercom			
	ljs-chache			Permanent	
	ljs-hide			Permanent	Yes, USA
	ljs-long		Used to identify the visitor's choice of language.	Permanent	
	ljs-source-long				
	ljs visits		Used to count the number of pages the visitor visits.	Permanent	Yes, USA
	ss-cvisit	Kwick	Used to collect information about how long a visitor stays on the website and to see how visitors move around the site	Session	No
	_fbp		Used by Facebook to deliver advertising from their third- party providers.	3 months	Yes, outside EU/EEA
	IDE	Google DoubleClick	Used to record and report the visitor's actions after viewing or clicking on an advertiser's advert to measure the effectiveness of an advert and to present targeted adverts to the visitor.	1 year	Yes, USA
	ss_cid		Used to categorise visitors in order to optimise advertising.	Session	Yes, outside EU/EEA
	ss_cpvisit		Used to categorise visitors in order to optimise advertising.	Session	Yes, outside EU/EEA
	ss_cvr		Used to categorise visitors in order to optimise advertising.	Session	Yes, outside EU/EEA
	ss_cvt		Used to categorise visitors in order to optimise advertising.	Session	Yes, outside EU/EEA
	SS_lastvisit			Session	Yes, outside EU/EEA
	SS_MATTR			Session	Yes, outside EU/EEA
	SS_MID			Session	Yes, outside EU/EEA
Google Analytics	_ga	Google Tag Manager	This cookie is used to distinguish unique users and their sessions on the website and to track the number of page views. The data are anonymised and used for statistical purposes.	2 years	Yes, USA
Google Analytics	_ga_#	Google Tag Manager	This cookie collects data on how many times you have visited our website, as well as the date of your first and last visit.	2 years	Yes, USA
Google Analytics	id	Google Tag Manager	This cookie is placed on your device by Google Analytics. The cookie collects data on how visitors use the website. The data collected include the number of visitors, how our visitors found us and which pages of the website were visited. The data are anonymised and used for statistical purposes.	24 hours	Yes, USA
Google Analytics	_gat	Google Tag Manager	This cookie is a third-party cookie used to limit the frequency of requests.	24 hours	Yes, USA
	pagead/1p- user- list/955793747/			Session	Yes, USA
	pagead/1p- user- list/955793747/			Session	Yes, USA
	skyDDRVKVzOIY en			Permanent	Yes, USA



skyDDRVKVzOIY		Permanent	Yes, USA
settings			
user_segment		Session	Yes,
			outside
			EU/EEA

### How we use cookies when you use our service

If you visit our registration or login page to use our service, we ask for your permission to use cookies as described below.

#### Necessary cookies

Necessary cookies allow you to use our service by enabling basic functions, such as page navigation and access to secure areas of the website. Our service does not work properly without these cookies.

Service	Cookie	Generated by	Purpose	Storage period	Sharing
API	K_API_SESSION	Kwick	Used internally by the website owner to update the content of the website.	1 day	No
		IZ	update the content of the website.		NL-
API	K_API_TOKEN	Kwick			No
API	XSRF-TOKEN	Kwick	Used to ensure visitor browsing security by	1 day	Yes, USA
			preventing cross-site request forgery.		
Арр	K_APP_CONSENT	Kwick	Used to keep track of cookie consents	1 year	No
			made by the visitor		

### Other cookies

Our other cookies allow us to provide you with support. If you do not allow these cookies, we will not be able to provide the support we offer.

Service	Cookie	Generated by	Purpose	Storage period	Sharing
Support	intercom.intercom-state	Kwick, through Intercom	Used to identify individual chat sessions, allowing support to see previous faults and link back to previous support.	Permanent	Yes, USA
Support	intercom-id-#	Kwick, through Intercom	Used to recognise the visitor in order to optimise our chat.	270 days	Yes, USA
Support	intercom-session-#	Kwick, through Intercom	Used to identify individual website visits and is renewed at each new login with a 7-day extension on each such occasion. When logged in, the visitor can access communications that have taken place in the last 7 days, provided that the session has not been shut down by Intercom, which happens when logging out.	7 days	Yes, USA
Support	intercom-device-id-#	Kwick, through Intercom		Session	Yes, USA
Support	intercom.played- notifications	Kwick, through Intercom	Used by the website to determine which support messages have been displayed to the visitor.	Session	Yes, USA

## Processing of personal data

Some information collected through our cookies may be considered personal data. Our website is hosted in the United States, which means that the personal data processed through our website cookies, for example when you fill in our contact form, are transferred to the USA. For our services, all



processing through our cookies takes place within Sweden/EU. For more information on how we process your personal data, please see our privacy policy <u>https://kwick.io/legal</u>.

Kwick is the data controller for the processing of personal data that takes place via the cookies that are not third-party cookies, as described above. This means that we are responsible for ensuring that personal data are processed correctly and in accordance with applicable data protection legislation.

Google is the data controller for the processing of personal data that takes place in Google Analytics via their third-party cookies as described above. For our other third-party cookies, the respective provider is the controller. For more information on how these process your personal data, please refer to their respective privacy policies. You have the option to refuse the use of these cookies when visiting our website.

# If you have questions

If you have any comments or questions regarding our cookie information or the processing of personal data, please contact us at **privacy@kwick.io** or the postal address given at the top of the information.

## Changes to cookies and to this information

The contents of this policy are for information purposes only and we do not assume any responsibility for any discrepancies or inaccuracies in this policy. The cookies used may change from time to time, and the above list may therefore be updated. If you discover a discrepancy, please let us know.

This information may be updated and any changes will be published on the website. We therefore recommend that you regularly review this information to ensure that you are aware of any updates.